

## **INDIANA DATA AND COMMUNICATIONS SYSTEM**

### **COMMITTEE MEETING**

March 5, 2002

The IDACS Committee met on Tuesday, March 5, 2002 at 10:30 a.m., at the Warren Township Library with the following members in attendance:

Major Fred Pryor	Gerald Gagne
F/Sgt Ray Benn	D. Michael Paxton
Harold Williams	Cindy Snyder
Dennis Eaton	Andre' Clark
(Proxy for Major Karen Butt)	(Proxy for Mike
Dearinger)	

Advisory members present:  
Clawson

Sergeant John  
Sergeant John Richards

Chairman Fred Pryor called the meeting to order at 10:30 a.m., with a quorum.

#### **OPENING COMMENTS**

Chairman Pryor informed the Committee of the new Area I IDACS Trainer, Kelly Dignin.

#### **CORRECTIONS/ADDITIONS TO MINUTES OF THE DECEMBER 4, 2001 MEETING**

Gerald Gagne made a motion to approve the minutes of the last meeting, seconded by Harold Williams. The motion passed unanimously.

#### **OLD BUSINESS**

##### **IDACS/NCIC 2000 Update**

Chairman Pryor noted that we have meetings scheduled with the contractor, DataMaxx Applied Technologies, Inc., from Tallahassee, Florida. DataMaxx has been in business for about twenty (20) years, they have a number of states currently under contract for NCIC 2000. They are the primary contractor for our upgrade. Contract signing amount was for \$4.2 million. We are looking at December as a date to be finished with the application side. We had previously talked about a deadline of July 11, 2002, but we weren't able to meet that because of contractual issues. We have completed all issues with the contract;

we are now going through the design process. Every thing is looking very positive; there will be some additions to the system over and above what NCIC 2000 requires. We will be doing on-line training, and we have a proposal for on-line testing if we decide to pursue that. The on-line testing will be available to anyone in the field; there will be a server specific to the testing. We will have a statewide Towing file that will work in conjunction with the NICB file. Chairman Pryor stated that we have obtained a site license for the DataMaxx client, which is browser based. It's not Microsoft, but it looks like it. It is a state of the art program that is available to you if you are a "simple interface". In other words, if you have a workstation, but are not interfaced with a CAD (Data Streaming). There are several vendors that have presented and implemented CAD systems. Those interfaces will have to have an applications program interface written specifically for them. We will have information later that will relate to that, but we haven't decided exactly how to approach this. We will essentially provide instructions on how to program for this. Otherwise, if your agency just has two or three workstations, and does not have any of these complications, we will give you a client that you can put on any desktop. Specifications will be made available at a later date. The network is going to be totally different; it will be TCP/IP based. It is not going to be microwave; it will be common carrier, primarily AT&T. We are going to use Intelenet, which is the state's communications commission, as the contractor between AT&T and us. They will be viewing and managing the circuits twenty-four (24) hours a day, seven (7) days a week. You will call them if you have a problem and they will contact whomever they need to in order to get the problem resolved.

The cost has been negotiated down from the original quote of one thousand dollars (\$1000). For those who just need 56 KB line, which is going to be the majority of the people, the cost will be around four hundred twenty-five dollars

(\$425) a month. There is also a one-time installation fee that will be between one thousand dollars (\$1000) and one thousand two hundred dollars (\$1200), depending on the size of the circuit. These 56 KB lines are guaranteed by AT&T to have a 32 KB throughput. On top of that, there will be a seventy-five dollar (\$75) a month rental charge for the termination equipment and router. The cost for regional centers and for those who have CADs will be different. When we get the API information; which will be soon after the detail design is finalized, you will receive the information. You can then go to your respective vendors and let them tell you how much it will cost and what they will be doing.

Those who can use the client, as Chairman Pryor described earlier, will not have to purchase any additional security equipment as long as the workstation is solely connected to I.S.P. You will be using the application level, which is the 128-bit standard encryption that is already built into the application. In the code, when you transmit, it is encrypted. We de-code the information on our end, and then encrypt it again to send it back to you. The security is going to be very good and the user authentication is going to be very good. Those of you who have the client and for those who do not, we are going to know who you are and what your levels are for accessibility. It will all be centrally controlled, but we will discuss that issue at a later date.

Mr. Clark made a point to stress the fact that I.S.P. still plans to maintain the current system for two (2) years from March 1, 2002. Chairman Pryor added that he feels that two (2) years is a sufficient amount of time to accomplish the upgrade. We are not going to begin to accept clients under NCIC 2000 until we are finished in December, but agencies can start talking to their vendors.

Mr. Gagne asked if you needed a vendor to install the software whether you went out and bought your own terminal or bought it through a vendor. Mr. Eaton replied with no, that it was a web-based program; when you connect to the authentication server, your web client will be downloaded. Mr. Gagne went on

to ask if this all can be done without having a vendor, or do they have to have a vendor do it. Chairman Pryor replied that it could be done without a vendor, as long as whoever is doing it is very computer literate and knows what they are doing.

Chairman Pryor asked if the operating system is going to be Windows 2000 or Windows XP. Mr. Eaton explained that it doesn't have to be Windows 2000, it could be Windows 98 or 95, but if you want a certain level of security for your agency, then Windows 2000 Professional is the better operating system. Chairman Pryor then made a note that of the six hundred (600) laptops I.S.P. has in the field, they all have Windows 2000, and they have all been locked down. Windows 2000 allows you to prevent anyone from loading software. This prevents any software from being loaded onto the system that could bring it down, or infect the system with a virus. Windows 2000 is the only operating system that allows you to lock it down like that. Mr. Paxton just wanted to note, that if Windows XP is going to be used, make sure that it is XP Professional and not XP Home, because XP Home does not provide the security that XP Professional provides.

Ms. Snyder said that a lot of agencies are panicking because they are hearing that the price for this will be nine hundred dollars (\$900) per month for a T1 line, and they are thinking that everyone has to get a T1 line. She stated that she has had a lot of phone calls asking about that. Mr. Eaton informed her that was not the case. The Intelenet Commission is going to be reengineering the AFIS live scan circuits to the sheriff's departments to get the better price. If you are a sheriff's department that already has a live scan circuit, you'll connect your IDACS equipment to that same circuit. He summed it up by stating that you can not just look at this monthly cost as being for just one application, because you will be able to use it for multiple things. In the long run, you'll be saving money because you'll pay less money for more services. You will be leasing hardware that you won't have to worry about replacing yourself. As technology changes, they will come around every

three or four years to upgrade it, and you won't have to pay for it because you are already leasing it.

Ms. Snyder then brought up the different criminal justice applications that different agencies use, and asked how they will be handled. Mr. Eaton stated that IHETS has been told of the multiple criminal justice applications needs, which includes IDACS, and it depends on how they engineer the network. They are designing the network to support the multiple applications. Ms. Snyder asked if the agencies need to tell I.S.P. what different functions they have and what their specific needs are. Mr. Eaton responded that we are not to that point yet. Chairman Pryor stated that we are only encrypting traffic for IDACS. If there is an issue concerning something like the need for a firewall when you start interfacing with other systems, we may need to know that information at that time. Chairman Pryor also warned on partnering with a university or another agency because it could cause some problems with traffic. Say for instance they send a very large amount of information out during the day, which may cause a backup of information that slows down your system. You must look at the over all requirements of everyone and have a discussion on the size of text that they send out on a regular basis. Unlike now, you won't be calling I.S.P., and telling us you have a problem, you'll have to fix the problem yourself.

There was a question from the audience asking if one agencies connection can be shared with another agency. Mr. Paxton stated that connections could not be shared unless it is shared through something like a local area network (LAN). The circuits that we have now can jump from one agency to another and to another, and so on. The new ones will only go from the state to you; they will not be able to be split up. However, if your agency shares it's office with another agency, like a sheriff's department and a police department located in the same building, it would be possible to share, if you are all on the same LAN.

Chairman Pryor stated that the rates for these circuits would not vary from agency to agency. It does not matter how close you are or how far away you are from us, you will still pay the same amount per month. So, for co-locations, sharing would be great and should be taken advantage of, if possible. The only requirement we have is that if you are sharing with a non-criminal justice agency, you are going to have to prove to us, through a firewall, that you have separated the criminal justice from non-criminal justice. Mr. Eaton is the Information Security Officer for the state and he will have to see how you are routing that and we will have to approve it. We will be audited on all of the systems, so we are going to have to know what you have.

Chairman Pryor thinks what we will start to see, is some agencies that will partner with other agencies to create a regional center concept. That agency might charge you a port fee, but then you won't be using a separate communications line and other things. When they decide to do it that way, they will fall under the regional center concept, and there will have to be some training and other things involved.

Clay Carter asked if the 56 KB line would eliminate the codex modem. Chairman Pryor answered by say yes, everything that you have now for communications will be replaced by this new line. Mr. Carter then asked what the extra seventy-five dollar (\$75) per month fee was for. Chairman Pryor stated that it covers what is called a DSU/CSU, which replaces your modem. It is a digital way of calling it a modem. Then you are going to get a router, which replaces your controller. Everybody will have a registered IP address given to them that we will recognize. The router recognizes those IP addresses and stops everything else from going in that is not supposed to be there.

Daniel Meno, a local vendor, stated that he recognizes that we've talked about the larger agencies, but he's noticed that there are a lot of medium sized agencies throughout the state that are anxious to see themselves moving toward MDD's, if they don't have them set up already. For example, Howard County has

approximately ninety (90) MDD's already in the field and about four (4) or five (5) workstations that are connecting themselves to NCIC and IDACS. Both of these, although they run through separate applications, ultimately are coming through that same bandwidth, the 56 KB codex modem. He asked the Committee if they see an agency of that size getting by with one connection via a 56 KB line under what has been explained so far, or do they see separating the applications and having separate 56 KB lines. Chairman Pryor replied that he thinks it will be the agencies decision on how far they want to take the NCIC 2000 application. It will depend on their requirements and what they want. He feels that the majority of the agencies won't go above a 56 KB line. Mr. Paxton noted that everyone should keep in mind that this future IDACS is still primarily text. It's a Java based application, and it reduces everything to small text streams like what regional centers send. So, 56 KB is going to be sufficient for probably ninety percent (90%) of the agencies. Chairman Pryor said 56 KB is the minimum because that is really the minimum that can deal with FTP. In other words, with NCIC 2000, you'll be able to request an offline search and it will be batched to you later, and you will have to have that size line to receive the information.

Mr. Meno brought up that our contract is calling for an absolute minimum of 32 KB output. Chairman Pryor replied that is the absolute minimum that we will be receiving, and it is guaranteed by AT&T not to go below that. Mr. Meno said that he is aware of some agencies that are already TCP/IP ready, but they are not able to take advantage of their browser and interface until December 2002, when I.S.P. is ready. Chairman Pryor replied that he was correct.

Mr. Meno then stated that one of the "bottle-necks" that we have all seen throughout the state is the NCIC connection itself. He asked if there was any chance that there would be improvements in the bandwidth connection and speed improvements before December? Mr. Eaton replied that we already have had improvements. Mr. Paxton concurred by saying that we have doubled the

bandwidth already. Mr. Eaton stated that he watches it all day long, and the queue count rarely goes above one (1) or two (2), so the responses are going in a out of NCIC very fast. They are using two (2) 9.6 circuits. So, at this time, there is not a "bottleneck" in NCIC like there was about a year or so ago.

Chairman Pryor mentioned the client he had talked about earlier that will be distributed at no charge is not for mobiles; they are strictly for the workstations. The mobiles are a separate situation all together, and there are plenty of vendors out there with solutions. You have to remember that you have to have the 128-bit encryption built into any mobiles that you launch.

Chairman Pryor stated that we will be holding meetings to discuss this information. Once we have the technical information, we are going to hold regional meetings and discuss everything. We will be meeting separately with IPD, the regional centers, vendors, and the workstation users. By that time, we should be able to use a laptop to look at the browser so everyone can get a feel for what it looks like.

Ms. Snyder made a suggestion to send out a letter to all the agencies to give out a little bit of the information that Chairman Pryor gave today. Chairman Pryor said that he would try to get something out, but he would rather have personal contact with anyone who has a question or problem. He feels that even if he did send out a memorandum, it won't be enough. He did mention that they are working on getting an IDACS website set up, and when that is accomplished, we will put all our information on it. Almost every agency has Internet access, so that would be the best way to get that information out to everyone. If he just sends a memorandum out, there is no guarantee that it will get to who it is addressed to. He suggests to Ms. Snyder, if she knows of anyone with a question, just have them call him and he will talk with them personally.

#### **NEW BUSINESS**

##### **New Agencies/Additional Terminals**



After receiving favorable recommendations from the System Security Officers and the System Coordinator, the following new terminal agencies and additional terminals have been approved.  
(See the enclosed attachments to the minutes.)

#### **Terminal Operators Approved**

After receiving favorable recommendation from the System Coordinator, I approved seven (7) IDACS operators with an arrest record. The decision was based on there being no felony convictions.

#### **IDACS Coordinator Report**

Mr. Clark, proxy for Mike Dearing, stated that Mr. Dearing is doing much better, and we expect him to be back to work within the next week or two. He asked that Mr. Clark remind Area I, Area III and Area V Representatives that they need to hold elections before the September IDACS Committee meeting because the new elected officials must be at that meeting.

#### **IDACS Security Officer's Reports**

**Sgt. John Clawson** reported he had one (1) agency that was sent a Notice of Violation: Indianapolis Police Department. They were unable to provide a reason for an III inquiry. Sgt. Clawson brought up the issue about placing a hold on a subject and removing the record from the system. It seems there may be a training problem with sheriff departments' personnel.

Mr. Carter stated that in the IDACS Newsletter from the fourth quarter of 1988, it states that it is a rule of IDACS to remove a subject from the system if they are in custody, no matter where. Chairman Pryor concurred, and stated that it is also a rule of NCIC. Mr. Carter replied that he had been unable to find that in the IDACS Manual or in the NCIC Manual. They then discussed the problems of removing suspects from the system after they are in custody and locates. They also discussed the problem of losing prisoners because the jail personnel are not looking through the packets to find a hold. Apparently, this is a training problem that should be discussed with the sheriff departments. Chairman Pryor concluded that he would bring this issue up at the next NCIC

Regional Working Group session he will be attending next week.

Chairman Pryor also noted that he would check on another issue that Mr. Carter brought up about protection orders that are filed by companies. If a company knows that an employee is in danger, they actually almost have an obligation to file on behalf of the employee. There are problems that would come up with that, though, for instance, how to enter the company name.

**Sgt. John Richards** reported he had one (1) agency that was sent a Notice of Violation: Gary Police Department. This was related to improper validation of missing persons.

Chairman Pryor wanted to remind everyone that the FBI will be here in August for the bi-annual audit. Missing persons and criminal history were big issues the last time. He requests that everyone take a close look at their records, and make sure your records are as complete and accurate as possible. This is the first year that the protection order file will be audited, so they should be double checked.

There was a question from the audience about the problems with obtaining copies of a protection order. Chairman Pryor agreed by saying it is hard getting those, but it will get a little better in the near future because there is going to be a committee formed that will consist of himself, the State Supreme Court Administrator, judges, and prosecutors. They will then be able to discuss protection orders and the problems with them. A short discussion about protective orders followed.

#### **AREA REPRESENTATIVE'S REPORTS**

<u>Area I</u> December  attendance,  and  that	Harold Williams reported they held their meeting on 19th, 2001. They had twelve (12) individuals in with nine (9) agencies represented. Vivian Nowaczewski Sgt. Richards were there. There were a lot of questions that were answered and no new complaints were reported.
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Area II Cindy Snyder reported they did not have a meeting; it  
was canceled.

Area III Gerald Gagne reported their spring meeting will be held  
on April 10th, 2001, at 10:30 a.m., at the Bloomington  
Police Department. No problems and nothing to report.

Area IV Deborah Cook was not in attendance.

Area V David Mollenkopf was not in attendance.

#### **OTHER NEW BUSINESS**

None

#### **GENERAL DISCUSSION**

Mr. Carter inquired about the IDACS Newsletter. Chairman Pryor apologized for it not being done, but no one has had time to sit down and work on it. However, Ms. Nowaczewski and the new IDACS trainer, Kelly Dignin, are currently working on a new issue of the newsletter. We hope to have it completed and distributed soon. The new IDACS website should be up and running by the time the next issue is ready to go out, so it will be posted on the new website.

#### **AUDIENCE QUESTIONS/COMMENTS**

There was a question from the audience about the NCIC Code Manual on CD-Rom that her agency had gotten from the FBI. She stated that they use it quite a bit, and was wondering if an updated version will be coming out soon. Chairman Pryor reported to her that he thinks they have chosen not to do that again, because of their budget issues. However, the newsletter will contain all the update code information. When we get the IDACS website set up, we will be able to put all the code changes on there. Mr. Eaton suggested she get a LEO account, because that would be very helpful to her in the meantime.

#### **ADJOURNMENT**

There being no further questions or comments, Chairman Pryor adjourned the meeting. **Next meeting will be Tuesday, June 4, 2002, (10:30 a.m.) at the Warren Township Library on East 21st Street.**

